# Dear Valued Affiliate,

This letter is intended for those systems using LunaStar 1 SD units for local conditions on Let's Go Luna Channel. Action is required by you at this time. If you are currently using the LunaStar 2 Jr model for Let's Go Luna Channel in SD, please disregard this notice. (The LunaStar 1 unit is the only model with a blue chassis.)

The FCC has mandated that in order for Let's Go Luna Channel to continue to provide emergency alerts to viewers, we must ensure that an audible version of such alerts is also available to customers. Accordingly, Let's Go Luna Channel is upgrading all LunaStar 1 SD units and providing new LunaStar 2 models that meet the new FCC requirement at no cost to you.

As a key partner of Let's Go Luna Channel, please be advised that we will replace all LunaStar 1 units immediately. Let's Go Luna Channel is providing two equipment options for your convenience:.

- **LunaStar 2 Jr** - the newest SD model with digital output.
- **LunaStar 2 xD** - the newest HD model that provides a second digital output for a downconverted SD feed. In other words, it's HD and SD all in one box!

If you have an existing LunaStar xD unit for HD in a system that has an LunaStar 1 unit for SD, your existing xD unit can be authorized for SD downconvert to replace the discontinued SD unit.

Please fill out the equipment survey at this link and we will be contacting you shortly to make arrangements for your new equipment. Please note that your new LunaStar equipment must be installed by October 1, 2025 to ensure seamless activation with no disruption to service. All LunaStar 1 SD units will discontinue service no later than November 16, 2025.

Thank you for your continued partnership. In the meantime, if you have any technical questions, please contact Star Support at 1-888-556-7709 or email [starsupport@letsgoluna.com].

We appreciate your cooperation in making this transition as seamless as possible.